

Administrative/Volunteer Assistant Intern

Alapocas Run and Wilmington State Parks

DELAWARE STATE PARK INTERNSHIP PROGRAM



CLICK HERE TO APPLY: <https://destateparks.com/volunteer/positions>

DESCRIPTION

Interns in this position will be the “face” of Alapocas Run State Park. Interns will work directly with staff and customers on a daily basis, often serving as people’s first point of contact at Alapocas Run.

Administrative/Volunteer Assistant interns will split their time between the Park Office and assisting the Volunteer Manager with completing projects with groups of volunteers. Between these two job duties, interns will gain experience in report writing and submission, handling money and deposits, accounting, reservations and scheduling, great customer service, working with large and small groups of volunteers, time management on projects, and park maintenance skills and techniques. Interns will also work on a specialized project to benefit the park and allow the intern to complete a portfolio-worthy project with the help and support of park professionals.

Location

Blue Ball Barn at Alapocas Run State Park, Wilmington, DE
1914 W Park Dr. Wilmington, DE 19803

<https://destateparks.com/FieldsStreams/Alapocas>

Wilmington State Parks

1021 W 18th St. Wilmington, DE 19802

<https://destateparks.com/FieldsStreams/Wilmington>

Term

Summer – 12 weeks – Full time – 30-35 hours per week

RESPONSIBILITIES

- Serve as the public’s first point of contact through face-to-face interaction, emails and phone calls
- Complete and submit regular reports
- Assist in taking reservations and scheduling
- Handle money and reporting at the Point of Sale in the Park Office
- Create deposits and track self-registration
- Complete a specialized intern project (to be discussed and determined between the intern and supervisor)
- Assist the Volunteer Manager with the planning and supervision of various size volunteer groups
- Learn best practices in park maintenance to complete volunteer projects
- Other duties as assigned

REQUIRED SKILLS

- Must be able to work flexible hours, including weekends, evenings, and special events
- Must be at least 18 years of age

- Ability to work alone with little direct supervision
- Valid driver's license
- Prior customer service and money handling experience a plus

DIRECT SUPERVISOR

The direct supervisor will be the Park Manager.

BENEFITS

- **Training:** A hallmark of the program, interns receive training from the field experts they will be working with. In addition to this formal and informal training to successfully conduct their internship assignment, interns will have the opportunity to build associated skills and share real-time experience with park staff and colleagues. Training will be made available to the interns to further their personal and professional development.
- **Housing:** Limited co-ed housing is available, at no fee, for interns providing full-time hours (30 or more per week). If selected for housing, an intern will share a house, duplex or dorm facility with other interns.
- **Activities:** Interns will have the opportunity not only to visit ALL Delaware State Parks at no fee, but also participate in many of the tours, programs, and associated events for free. Delaware State Parks span the length of the state and whether it be canoeing at Trap Pond State Park, surfing at Delaware Seashore State Park, attending a concert at Bellevue State Park, or touring the living history facility at Fort Delaware, there is certainly something for everyone.
- **Stipend Available:** Interns are not employees of the State of Delaware- they are considered volunteers and are not paid for their service. Interns may elect to receive a stipend to help cover expenses incurred during their volunteer intern service. The stipend is a fixed amount of \$100 per week for service of 30 or more hours per week or \$50.00 per week for service of between 20 – 29 hours/ week paid biweekly as a direct deposit into the Intern's bank account.
 - The stipend is not a wage, but does count toward the total income on which the intern's tax obligation is based. Interns electing to receive the stipend will complete IRS Form W-9 Request for Tax-Payer Identification as self-employed and will receive a Form 1099 at the end of the year that reports the amount of income from the stipend. No taxes are withheld from the stipend.

All Delaware State Parks Interns are required to undergo and successfully complete a background check performed by the Division.

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The Department of Natural Resources and Environmental Control is committed to affirmative action, equal opportunity, and the diversity of its workforce